



**Minutes for NACC Northern Region
Thursday 7th October 2010 @ Guide Dogs for the Blind**

Attendees - Sue Ullmann – Chair - HNHA
David Barker – Deputy Chair - BCM
Gill Thrush – Secretary – HNHA
Ellen Clayton – National Treasurer – Apetito
Ian Dawson – Oranka Juices
Paul Bowers – Calomax
Mike Burns – Hobart
Kathy Rudd – Wigan Council
Rik Shipley – Park Care Meals
Andrew Hardill – Oak house Foods
Sarah Hindle – Bolton Metro
Alan Drayton – BGL Reiber

1. Welcomes and Apologies

A big thank you to Apetito for sponsoring all refreshments provided today and a welcome to new members – Ian Dawson and Paul Bowers

2. Business Meeting – Main points from National Executive

- Publications now on new format
- Documents are going to be reviewed
- 10 key characteristics launched at conference
- Sustainability Group need chair
- Membership Fees to stay same
- Roger Bayliss – New Treasurer
- Banner for each region to be purchased
- Care Cook Final- good level of skill - but we are going
 - Revamp of competition
 - Moving venue
 - Menus submitted 31st December!
- Sue Ullmann – is now the NACC HCI member
- ‘No one should go hungry ‘ campaign- £1000 from each region allocated for JAG.’SE region negotiating with members as unhappy no quotes taken from other companies.

3. Region-

BAPEN conference- 2/3rd November – Harrogate
NAPA project- Fit as a fiddle
Care show – 10/11 November- Birmingham NACC stand
Great British Care Awards –shortlist out now ,Yorks and Humberside 12th November,
National Awards- June/July 2011.

4. Meetings- 9th Dec Joint Northern/Midlands – Chesterfield
2011 – 30th March Care Cook off (Harrogate)
6th June – Churchills (tbc)
5th October – Abbeyfield (tbc)
30th November - Brewery

5. Conference feed back – Good conference, Speakers were a mixture of interesting/boring. Better than having separate seminars. HCI – quite repetitive in information but interesting that all countries doing same and encountering same problems. Exhibitors- left alone a lot, day visitors no allowed to attend meetings but stands left empty. Authorities can't afford conference but to be allowed to go round stands.

Day Visitors- Selective to non suppliers, give tickets to companies to look round good way of promoting, NACC but not going into conference.

Propose suppliers networking fee and free passes for authorities

Lunch on Thursday with suppliers in halls (main in one /dessert in other)

No publicity sent to suppliers to invite customers.

More suppliers less delegates

HCA –reduced costs for delegates this year

First time introduction- £100 to encourage new members to conference

Incentives to join

Present climate big influence on customer buying power

Local Authority need to justify next years attendance on speakers

More time to visit stands

HCI lots of networking

Tour of Guide Dog Centre - very interesting

Speakers- Steve Pepper – Presentation on Scores on Doors- new EHO system for rating catering establishments on food hygiene. Including transfer of nutrition policy to health department .Fitness to work, Safer food better business in care homes, National Guidance for outdoor and mobile catering

Frank Maguire - Delphis Eco – Demonstration - green cleaning products represent a major breakthrough in ecological cleaning .Awarded the European Eco Flower label , DEFRA approved, Food area safe, Non toxic, Recyclable packaging , Assists you in your aim to demonstrate corporate responsibility.

Paul Taylor – WRVS – is a service delivery manager for Yorks and Humberside .And he gave us an insight into WRVS perspective on 'no one should go hungry' and how they are facing challenges and how they are adapting their delivery to achieve these.