

NACC SE Regional Meeting Minutes

Venue: Unilever, Leatherhead

Date: 23rd March 2011

Chair: Neel Radia

Deputy Chair: Catherine Kidd

Secretary: Joanne Lawrence



In Attendance:

Amy Satchelle	Austin Powell
Andy Tucker	Falcon Foodservice
Anne Donelan	TVF
Barry Gelfand	West House
Barry Wilmot	Duplex Cleaning Machines
Betty Wilby	Norse Commercial Services
Carole Dormer	Sanctuary Care
Chris Jackson	Essex Flour
Christine Hamilton	FSHC
Craig Neal	Norse Commercial Services
David Bennett	Rational
David Evans	Electrolux
Dean Miller	apetito Ltd
Dorothy Lamprell	Herts CC
Era Varellas	LB of Haringey
Graham Russell	
Howard Porteous	Supply Direct
Iain Stott	Care UK
Jason Giguere	Falcon Foodservice
Joanne Lawrence	apetito Ltd
John Figgins	East Sussex C Council
Karl Evans	Sanctuary Care
Kevin Rose	Thomas Ridley Foodservice
Louise Anderson	Equipline
Louise Cook	Abbeyfield Kent
Mark Sharland	Meiko
Mary Wedge	Fresh CM
Max Smith	Gram
Mike Jackson	Sunrise Senior Living of Eastbourne
Neel Radia	Raj Foods
Nigel Quince	JDS Catering
Phil Walley	Rational
Rick Solomon	OFSJ
Sally Austin	Austin Powell
Simon Gardiner	Hobart UK
Stan Donkin	Avery Healthcare
Steve Berry	BGL reiber
Steve Goddard	Thomas Ridley Foodservice
Sylvie Babout	HC3S
Therese Brook	West Sussex CC
Tim Parrett	Williams Refrigeration

Tina Lipman	Abbeyfield Kent
Troy Smith	Oranka Fruit Juices
Vivien Rose	LB of Redbridge
Vivienne Phillips	Abbeyfield Kent

Apologies:

Allan MacDonald	Thermo-Box UK
Peter Prior	Bullseye Distributors
Cheryl Hoy	HCM
Jenny Cosford	HCM
Julia McNamara	HCM
Sarah Wren	HCM
Donna Steeden	Quantum Care
Elloyd Jones	Contemplation Homes
Elizabeth White	Luton BC
Jacque Hibbs	LB of Southwark
Roger Denton	LB of Enfield
Tony Gilbert	3663
Adele Beckford	LB of Southwark
Ellen Clarke	LB of Southwark
Simon Tombs	Pride Catering
Julie Moakes	Sodexo
Maureen Leonard	LB of Harrow
Nick Smith	Norse
Brian Bailey	Freeborn Group
Damien Bell	Supply Direct
Simon Ellis	First In Service
Roger Bayliss	Wolverhampton/Treasurer
Beverly Williams	Royal British Legion
Stan Donkin	Avery Healthcare
Mike Jackson	Sunrise Senior Living of Eastbourne

Business Meeting

No questions on minutes of 26th November meeting. Minutes agreed by Sylvie Babout and seconded by Chris Jackson.

November Seminar 2010 & 2011:

The last seminar on 26th November @ Park Inn Heathrow was very well received having 50 delegates booked for the day and 76 for the Christmas Party. The region made a surplus of £700 from this event.

Questionnaires were sent to members after the seminar/party and the majority (90%) have asked for the meeting to be held there again this year. As a result, we have booked the venue for 25th November 2011. Tickets will go on sale as per last year in July and the surplus made will be used for that. This means we will not hold a joint one with LACA.

Training:

RSPH Level 4 Diploma has been organised for May. Thank you to LB of Southwark for hosting the 5-week course. 8 people in total are attending. The region makes just over £1500 profit from this. Originally this was for members at a heavily discounted rate but it has now been opened up to non-members who are paying the full price.

We have organised for £600 of this profit to be put towards the South East Christmas Seminar so we can organise a motivational speaker/trainer as part of the session. The remainder of the money will go in the NACC central pot to help the association in achieving its objectives.

First Aid Course:

We hope to have this arranged for Sept/Oct. 9 South East members have requested this so far.

Membership Drive:

Currently we have 158 members in the SE Region and are looking at ways to increase membership. Members will receive an email shortly with a benefits letter about the drive. Any support that you can give would help. Please pass on information about NACC to neighbouring boroughs, colleagues and customers.

Help:

The SE regional officers do need help at meetings. Volunteers are needed, even if you are able to help on the day at meetings, training days or represent the region at functions or events then please let Neel know.

Thank you to Louise Cook from Abbey field Kent Society who is attending a Care Home Open Day in Canterbury on behalf of the NACC South East Region and will hold an information stand.

Volunteers are requested for the ILC Roundtable meeting (International Longevity Centre) held 31st March on behalf of the NACC. Era Varellas is attending. Volunteers are needed – Graham Russell to attend. Neel to forward details of this to Graham.

South East Region now has a LinkedIn page – Everyone will have now received an invite to join. We currently have 36 members on the page. This will be used for South East updates and discussions. So come and join in.

Cost Sector Catering Awards 2011

Congratulations to all 7 shortlisted members. Out of this, 4 are members of the South East region. The NACC have also been shortlisted for the Marketing Award.

Next Meeting: 15th June at Royal Windsor Race Course sponsored by Rational UK. Invitation has also been sent to IOH London Branch. Within the agenda there will be a presentation and cheese tasting with the famous cheese manufacturers Paxton and Whitfield. The booking form for this and any other future events can be found on the NACC website on the SE Region pages.

Summer Social: This will be held on Tuesday 12th July 2011 at The Montague Hotel 4 Star hotel. (Part of Red Carnation Group), Bloomsbury, London. Behind British Museum. This is a joint social event with the Institute of Hospitality. Tickets cost £35. This is open to members and guests. More details to follow.

National Executive Meeting – 20th January 2011:

National Community Meals Week – This year will be 3rd – 9th October 2011
The week was chosen to follow on from International Day for Older People that falls on Saturday 1st October. This year's theme is 'No One Should Go Hungry'. The campaign logo and literature is available to download on the NACC revamped website www.thenacc.co.uk

Website:

If you have not yet viewed the new website then please do as it has undergone changes to make it user-friendly. There is also a member's page where you can upload your picture, update your own profile and ensure your details are up to date. MW – it is a shame that people haven't looked at the new website and seen the difference.

Going forwards all SE Presentations from meetings will be available to download from our SE Region page.

Business Plan:

NACC are to develop a Business Plan – this will help the association set clear aims and objectives for the coming few years as well as access potential funding available to continue the work we are doing. The working group will be lead by Sue Ullmann, The Northern region chair. The business plan is hoped to be in place by September's AGM. A lot of this work will be done via emails and tele-conferences. If anyone has any expertise in Business Planning or would like to help please contact Neel – Graham Russell and Chris Jackson would like details. Neel to send

CQC Toolkit –

Carole Dormer, Ros Speight and Sue Hawkins have been working on a draft document based on executive guidance. It is still in the early stages. They have been working with Martin Green from ECCA to establish a working format.

More details to follow shortly.

Conference Update:

Conference will be held at Hilton in Blackpool. This year the format will be changed and the event will become the National Training and Development Forum. We are opening up the invitation to everyone. The days will be split into Training Forums, discussions in addition to speakers. CPD hours will count as part of the event.

No one should Go Hungry campaign:

Campaign Key Objectives are:

- Raise Awareness of National Community Meals Week
- Highlight the problem of malnutrition in Older People as revealed in the 'Personalisation, Nutrition and the role of Community Meals' report
- Change perceptions of community meals services by developing the image of community meals as an at-home benefit.

The Campaign has taken place in stages to raise awareness:

- Keep well in winter – snow. The snow and cold weather helped gain media coverage
- Knock on your neighbour
- Malnutrition the Silent Killer
- Spotting Malnutrition & Dehydration Information Sheets have been produced

Key Achievements to date:

The campaign has generated over:

- 22 million opportunities to see NACC in the media and achieved advertising values of over ¼ million (not including on line articles) in the first four months.
- The campaign attracted the interest of MPs and Lords who we have met to help us with the campaign's aims.
- Generated interest from a variety of health and social organisations for further support information
- Attracted interest from a wider Media that ever before Regional and National

What Next:

The next stage of the No one Should Go Hungry Campaign will be the 'Dehydration in Older People Awareness Week 6-12th June 2011. This campaign is to raise the awareness and importance of good hydration to older people whether they are living in their own homes in the community or a social or health care setting. It is hoped that the care, health and voluntary sector will unite to ensure that older people have access to sufficient drinks throughout the day.

Supporting material will be on the NACC website to help you with the campaign where you operate.

AOB:

Barry Gelfand – would like information on Hydration Week. Graham Russell would like information on NSGH campaign.

Business Meeting Closed at 10.50am.