



Setting the standard in Care Catering

Excellence, achievement, innovation and dedication are alive and kicking within the care catering sector. This was clearly demonstrated by the worthy winners at the 2011 NACC (National Association of Care Catering) Awards.

The prestigious annual awards recognise, reward and celebrate those who have excelled in their field and made a significant contribution to catering in the care sector.

The 2011 recipients of the coveted accolades were announced and presented with their trophies at the NACC Awards Dinner, which was held on Thursday 15 September at the Hilton Hotel Blackpool, during the NACC National Training & Development Forum.

Approximately 180 representatives of the care catering sector attended the awards dinner and enthusiastically showed their appreciation and respect for their colleagues' outstanding achievements.

The 2011 winners joining the NACC Awards Roll of Honour include:

- **Regional Award – Scotland**

The judges pronounced Scotland the winner of the award for the successful operation of a region throughout the year, for its ability to maintain momentum in spite of severe pressures placed upon acting officers, concluding that the determination to get on and make things work exemplified the spirit of the NACC.

- **Care Establishment of the Year Award – Broadlands, Greensleeves Homes Trust**

Due to its high level of care, peaceful homeliness and the opportunities provided in the extensive grounds, Broadlands triumphed in the category that recognises the Day Care Unit or Residential Care Establishment whose service of meals delivers choice, meets dietary needs and ensures that the eating environment and standards provided improve the eating experience throughout the day. In

fact, the judges described Broadlands as the establishment in which they would most like to be a resident.

- **Catering Team or Individual of the Year Award – Sheila Mingay-Sales, Crocusfields**

Described by judges as a *'one person whirlwind'*, Sheila Mingay-Sales scooped the award that recognises a team's or an individual's outstanding achievement in their field, including the provision of well-balanced nutritious menus and the empowerment of customers. The judges all agreed that her dedication and hard-working, nothing-is-too-much-trouble attitude represents all that is best of anyone working in the Care Sector.

- **Community Meals Award – Dorset Partnership for Older People Programme, Dorset County Council / NHS Dorset.**

The Dorset Partnership for Older People Programme scooped the award for the most effective policy for Community Meals. Its outstanding provision that has developed opportunities for anyone to access food and nutrition was praised by the judges. They were particularly impressed with the 'person centred' approach that promoted well being and independence.

- **Innovation or Achievement Award – E & R Moffat Ltd**

This award recognises a significant contribution to the NACC and exceptional innovation in products, service development or procedures. E & R Moffat Ltd's 'Van Gen' system, based on electrical regeneration ovens, was deemed innovation of the highest order. The judges were impressed with its efficiency, quality of end product and ease of use – declaring it *'a clear winner'*.

- **Chairman's Award – Scotland's Community Meals Services**

Scotland's Community Meals Services was honoured with the coveted Chairman's Award for its work in ensuring the delivery of good nutrition and the maintenance of the well-being and quality of life of its service users, whilst overcoming a variety of challenges.

Karen Oliver, Chair, NACC comments: "Standards within the care catering sector just continue to get better and better, and the 2011 NACC Award winners clearly demonstrate this. Congratulations to all the winners – each category was hotly

contested and their success is most deserved. The incredible achievements, passion and dedication demonstrated by this year's winners exemplify all that is great within the care catering sector and represent the standards and qualities that the NACC promotes."

For further information on the NACC Awards 2011 and the NACC contact the administrators on info@thenacc.co.uk or call 0870 748 0180.

Ends

Notes to editors:

The National Association of Care Catering (NACC) is a progressive organisation representing professionals providing catering to the care industry. They are recognised by Local Authorities, independent providers, the charitable sector and Government departments as a prime source of information and opinion on all aspects of catering within the care sector and whose primary aim is to improve standards.

The NACC works with a number of partners to:

- Promote and enrich the standard of catering within the care sector, whether that catering be provided by Social Care Departments or other Caring Agencies
- Provide a forum for debate among individuals, companies and organisations of all kinds involved in catering for the care sector
- Facilitate the exchange of information, experience and expertise
- Promote the development of professional standards among those involved in catering for the care sector
- Commission research into matters relating to catering for the care sector
- Publish guidelines, policy papers and authoritative statements on all aspects of catering for the care sector

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