



## **NACC SE Regional Meeting Minutes**

**Date: 15<sup>th</sup> June 2011**

**Venue: Windsor Race Course**

**Acting Chair on the day:** Catherine Kidd (Neel Radia indisposed)  
**Acting deputy on the day:** Era Varellas  
**Acting Secretary on the day:** Simon Ellis (Joanne Lawrence indisposed)

### **In attendance:**

Andrew Clarke – Foster Refrigeration  
Max Smith – Gram  
Vivian Rose – LB Redbridge  
Chris Jackson – Essex Flour  
Paul Holland Foster refrigeration  
Andy Tucker – Falcon Food service  
Jason Giguere - Falcon Food service  
Davis Bennet – Rational  
Louise Anderson –Equipline  
Angela Elkhoy – LB Tower Hamlets  
Anne Donelan – Tillery Valley  
Tony Gilbert – 3663  
Catherine Kidd – Barchester Care  
Tim Parett – Williams Refrigeration  
Craig Neal – Norse Commercial Services  
Steve Berry BGL Reiber  
Troy Smith – Oranka  
Christine Hamilton – Four seasons Healthcare  
Carole Dormer - Sanctuary care  
Era Varellas – LB Haringey  
John Figgins – East Sussex CC  
Barry Gelfand – West House  
Iain Stott - Care UK  
Mark Sharland - Meiko  
Therese Brook – West Sussex  
Sue Turner Woking Borough Council  
Kevin Rose – Thomas Ridley Foodservice  
Steve Goddard - Thomas Ridley Foodservice  
Betty Wilby – Norse Commercial Services  
Phil WalleY – Rational  
Dean Miller – Apetito  
David Evans – Electrolux  
Stan Donkin – Avery Healthcare  
Howard Porteous – Supply Direct  
Amanda Waugh – Ardo Ltd  
Tina Lipman – Abbey field Kent  
Vivienne Phillips - Abbey field Kent  
Nigel Quince- JDS Catering  
Simon Gardiner – Hobart UK  
Mike Jackson – Sunrise Senior Living  
Therese Brook – West Sussex CC  
Antonio Fernandez – Alpha Flights  
Simon Biggs – Litmus Partnership  
Eddie Birch – Alpha Flight  
Eamonn Cole - VSC  
Lisa Pfannhauser - Student  
Irina Labeja - Student  
Asim Ahmad - Student  
Paul Winter – Bethlam Royal Hospital  
Roberto Simone - Zonine  
Melissa Thompson – Safe Food Scores  
Pedro Longart – Rayat London College  
Robert Maharaj - Spacesters  
Elizeu Das Dores Santos – The Lamb  
Randeep Prabhakar - Manitowoc



### **Apologies:**

Neel Radia  
Joanne Lawrence  
Louise Cooke  
Vic Laws  
Chris Fletcher  
Donna Steeden  
Elizabeth White  
Wendy Sutherland

Sue Turner  
Jacquie Hibbs  
Maureen Leonard  
Steve Goddard  
Kate Smith  
Monica Orr  
Chris Jackson  
Cheryl Hoye

### **Business Meeting from 10.00am**

CK apologies from the Chair and secretary, thank you to our sponsors Rational, 3663 and Fosters Refrigeration

No questions on minutes of March 23<sup>rd</sup> Business Meeting.  
Proposed by Simon Gardiner  
Seconded by Angela Elkholy  
Agreed by ALL

Minutes from the National Executive in April 2011

- Hairy bikers supporting meals on wheels, building up of profile through television programme to be aired on BBC 2 from September 2011.
- Radio 4 contacted NACC re loss of service
- Yearbook out in May, book to arrive to all members by post.
- Working Parties
- No one should go Hungry campaign - Petition on website – please do fill and send back to the office. Plan to present at Downing Street during National CM Week 2011.
- Care cook final – 6.7.2011 to be held at Unilever Leatherhead by invitation

### **Region**

South East September meeting, it was proposed that we cancel Septembers regional meeting, as it was a week after the National Training Forum. Under the Constitution we need to hold at least 3 meetings a year and so this is ok. The reason to cancel is to allow members opportunity to attend the Forum and help members with pressure of taking extra time off from work etc.

A vote was held, 13 for cancelling meeting, 0 against – motion carried

### **Honorary membership**

- No nominations have been received from the South East region



**National chair position,**

- Derek Johnson, current chair will not be re-standing. If anyone is interested in position please send in nominations.

**National Secretary**

- Ros Speight is happy to carry on but again if anyone is interested in this position please send in nominations.

**Next Meeting:**

The Christmas meeting and party date has been booked for Friday 25<sup>th</sup> November at the Park Inn as per last year just a quick reminder that we need to support to make it a success. Please send-booking forms in ASAP.

The business meeting closed at 10.45, earlier than programmed

I would like to thank Era, Simon and Angela for their help and assistance at this meeting where they willing stepped in and helped with the committee duties.

Billie Moore – Billie reminded us of conference to be held in Blackpool from 14-16<sup>th</sup> September 2011

Billie then gave us a short video of the 2009 Conference and outlined the key points of difference

- Name change –
- Focus on the development and learning as members had more difficulty in getting employers to support their attendance and to keep the attendance buoyant
- CPD points would be an outcome of the workshops

**Format for this year's conference**

Open Wednesday - lunch

Beverage break

Thursday – Exhibition, Gala Dinner

Nomination forms on awareness

Friday – continue with networking and training

Training workshops

- Public policy
- Funding
- CQC Standards
- Food Safety
- Communication
- Swallowing difficulties etc

Normally + 45 exhibitors

Delegates 2 night package available, now £488 + vat

Further information available on NACC website

Questions

Michael - Is there a prospective of car sharing, given location and members travelling from South East

CK – Is the same format fresh enough?



Era – Public sector expenditure – cash not available for external training  
Therese W Sussex – Expenditure from public sector- not comfortable using  
Public money to attend smart dinner, whilst day centres are closing  
Lively discussion on costs and attendance  
Randeep Prabhakar And Kerry Burnett - Manitowac  
Refreshment break

### **Tara Davies from Smarttar**

Tara gives a short and informative presentation on the role of the company and how they work in partnership with companies to support the training and development function. This has worked very successfully, in that the specialist approach they bring has assisted with recruitment, ensured that training goals are met and helped with mapping out a career pathway. Their expertise has helped companies to build the skills base of the workforce, which fosters employee confidence, improves the standard of delivery and the consistency of the service/product delivered as well as improving the retention of staff.

### **Interactive kitchen with Rational UK**

Our next session was a fascinating and informative session with the interactive kitchen, which demonstrated the versatility of the equipment showing that it could easily cook all that your heart desires. The programme system was easy to follow and could be personalised to ensure a consistency of product each and every time. The Chefs from Rational demonstrated the cooking prowess and at the same time cooked a very tasty lunch.

The members did their part too and each table nominated a “chef” to make up a bespoke pizza and then cook it off as part of the lunch offer

Rational reminded the membership that this equipment is available on the public sector equipment list.

**Lunch** – Thank you to all our sponsors of the lunch it was delicious

### **Paxton and Whitfield – Cheese presentation and tasting**

Our next session was a very entertaining, informative and lively presentation by Jeremy Bowen and the artisan cheese maker.

There was a fabulous display of Paxton and Whitfield cheeses, a factual and humorous chat from Jeremy - with prizes for those members who were able to answer the questions Jeremy sprung on us from time to time. We learnt a lot about the etiquette of cheese, how we should never cut off the nose, but to cut down the length of the cheese. The temperature of the cheese is important in terms of storage and service, soft cheeses need to be brought up to room temperature to release the wonderful flavours. The artisan cheese maker gave a short presentation on how her particular cheese is made and gave out some wonderful slivers for tasting, each artisan cheese has its own characteristics and is very individual product. It is great to see these skills being reintroduced and to have available the wonderful products they are producing. Jeremy was a great end to an action packed day.

The meeting closed and CK thanked all the speakers, our sponsors and the membership and wished them a safe journey home