



Celebrating 25 years of the Association

NACC NATIONAL TRAINING & DEVELOPMENT FORUM 2012

19TH - 21ST SEPTEMBER // HILTON HOTEL, BLACKPOOL

The Care Catering Sector unites in celebration and learning NACC National Training & Development Forum 2012

The 2012 National Association of Care Catering (NACC) National Training & Development Forum, which takes place on 19-21 September 2012 at the Hilton Hotel, Blackpool, is one hotly anticipated event. This year's extra-special gathering of care caterers from across the country will mark and celebrate a momentous occasion - the 25th anniversary of the respected industry body.

Since the initial meeting of just 12 authorities in December 1985 to discuss the role of the caterer in social services, and the subsequent launch of the NACC (originally named the Advisory Body for Social Services Catering) at a seminar in March 1987, the association has evolved into a dynamic, nationally recognised authority that has hundreds of members, and is an influencer of government policy.

To commemorate the great milestone **all** of the past national chairs of the NACC will be at the event with fellow members and sector representatives. They will reminisce, honour and take pride in the NACC's incredible journey and achievements over the past 25 years, which have seen it work tirelessly to support those working in the care catering sector, promote excellence, and benchmark best practice standards. The festivities are also sure to deliver a few surprises!

As well as being a joyous occasion of reflection and celebration, it will also be business as usual at what has become the essential training and development event for caterers in the care sector.

The crucial two-day event has become synonymous with frank and open discussions that bring to the fore the issues and challenges facing the sector, whilst offering skills and solutions for all care catering professionals. Through a comprehensive mix of respected speakers, inspiring workshops, and networking with peers and sector suppliers, delegates will gain new skills, deepen knowledge and develop best practice to improve the catering provision for those entrusted to their care.

New for 2012, the must-attend event introduces the **Care Catering Culinary Demonstration Theatre**, which will include a special demonstration by the 2012

NACC Care Cook of the Year, Ellie Cook, a **Networking Brunch** with a motivational speaker presenting a masterclass in the MASSIVE Goal Principle, a **focused supplier exhibition** centred in one room enabling delegates to seamlessly discover the very latest developments in food, drink, technology and equipment, and **parallel training workshops** to maximise the opportunity to take on new skills and perspectives.

As always, the highly relevant, thought-provoking and motivational presentations and workshops delivered by respected and inspirational speakers are a highlight of the training and development forum. This year, the NACC welcomes, for example, Dianne Jeffrey, Chairman, Age UK, Gary Elton-Shewan, Founder, The Learning Labyrinth, Rachael Masters, Team Lead Dietitian, Focus on Undernutrition, County Durham and Darlington NHS Foundation Trust, and David Hyner FPSA, Stretch Development Ltd. Delegates can expect to receive the latest thinking on key issues and the handling of challenges, and new perspectives to consider. They will also have the valuable opportunity to put questions to the presenters in Q&A sessions.

Topics for debate and discovery include:

- Culinary demonstrations covering challenges faced every day such as dysphagia
- Ideas for how to achieve positive outcomes in dementia care
- How catering and care staff can be instrumental in tackling undernutrition within the workplace
- NANA . an interactive toolkit that enables the collection of dietary information and then compares it against physical activity, mood and cognitive function
- A masterclass on the MASSIVE goal principle . helping delegates to think and behave like a top achiever
- Developing people with passion . how to put together a well balanced team
- Dignity and nutrition in care

NACC Awards 2012

The NACC National Training & Development Forum will host the prestigious NACC Awards 2012 dinner on Thursday 20 September 2012 . the annual celebration of excellence within the care catering industry. The NACC Awards categories include Care Establishment of the Year, Catering Team or Individual of the Year, Community Meals Award, Innovation or Achievement Award, Hydration Award, Regional Award and new for 2012, the Sustainability Award.

Karen Oliver, Chair, NACC, enthuses: "The NACC National Training & Development Forum is always a highlight and a vital date on the care catering industry calendar. This year the event is set to be immense. The 25th anniversary of our association is a true milestone to be honoured and celebrated. Over the past quarter of a century the association and its members have worked tirelessly to continually improve standards in care catering and protect the vulnerable people entrusted to our care. Together we have overcome huge obstacles, succeeded in highlighting fundamental issues, promoted excellence, and become the leader, authority and benchmark for best practice across the sector. From humble beginnings back in 1987, our incredible evolution and ground-breaking achievements are certainly a cause for celebration and festivity.

Of course, the challenges and issues facing the care catering sector continue to exist, and the forum will, as always, provide delegates with the battle-armour they need to continue to succeed and improve. Through a winning combination of relevant, educational and challenging presentations, workshops, networking sessions and exhibition we will offer delegates the information and skills they need to manage and embrace the continual changes and developments in our industry. A real value of the forum is that it gives care caterers the time and tools to take stock and prepare for the year ahead in the spirit of advancing excellence and instilling best practice across the sector. +

For more information and to register for the NACC National Training & Development Forum visit www.mcculloughmoore.co.uk/nacc, call 0870 748 0180 or email info@thenacc.co.uk.

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Notes to editors:

The NACC National Training & Development Forum is relevant to everyone involved in the care catering industry including catering managers, dietitians, local authority staff, NHS staff, social services officers, owners or managers of day care centres or residential homes, healthcare company executives, domiciliary care providers, members of caring organisations, and any supplier to the care catering sector.

The main aims and objectives of the NACC are:

- To promote and enrich the standard of catering within the care sector, whether that catering be provided by Social Services Departments or other Caring Agencies.
- To provide a forum for debate among individuals, companies and organisations of all kinds involved in catering for the care sector.
- To facilitate the exchange of information, experience and expertise.
- To promote the development of professional standards among those involved in catering for the care sector.
- To commission research into matters relating to catering for the care sector.
- To publish guidelines, policy papers and authoritative statements on all aspects of catering for the care sector.

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