

**2012 IHHC NATIONAL CONFERENCE**  
**Institute of Hospitality in HealthCare**

**2012**  
**Hospitality in HealthCare**  
**Topical Topics in the Tropics**

12–14 September 2012 • Cairns Convention Centre

REGISTER [www.ihhc.org.au](http://www.ihhc.org.au)



## [Reminder: 5 days until Early Bird closes](#)

IHHC invites you to sit back, and get inspired with some stimulating take home intelligence which you can't get anywhere else. In our first plenary session we look at topics that impact the ability for us to operate, to prosper and to make strategic and operational decisions.



Topics include: cleaning innovations| personalized nutrition| workforce planning and staffing allocations | menu standards for residential aged care | supply services operational efficiencies | transformation of hospital food | nutrigenomics – can our food control our genes | communication secrets to motivate staff | room service in HealthCare – is it achievable? | problem solving through design | implement EQUIP5 | CARPs not just a fish, to name a few.

Many of IHHC's members have come on board to support the industry's premier conference. A comprehensive three-day, multi-stream program featuring international and national speakers will explore key issues facing the challenges for Hospitality in HealthCare in an ever changing environment.

The opening business session offers conference delegates knowledge and inspiration on some of our industry's most important national and international topics. **Early Bird closes on Tuesday 31 July**, we encourage all of our members and non-members to attend.

**REGISTER  
NOW**

## **International Keynote Speaker Topics Announced [read more](#)**

### **Cleaners improve patient outcomes and save hospital dollars**

*Japal Benipal, Senior Quality Improvement Manager/Acting Manager Learning & Development, Clinical Training & Education Centre, Centre for Workforce & Leadership Capability, Ko Awatea, New Zealand*

### **Personalised Nutrition - Can our genes dictate what we put on our plates?**

*Eileen Gibney, UCD Institute of Food and Health, Ireland*

### **Nutrigenomics - Can our food control our genes?**

*Lynnette R Ferguson, Professor, Auckland Cancer Society Research Centre and Head, Department of Nutrition, School of Medical Sciences, University of Auckland, New Zealand*

### **Creating an environment of hospitality in a large healthcare organization; Transformation of Hospital Food**

*Sven Gierlinger, Vice-President, Hospitality & Service Culture, Henry Ford Health System, Detroit, USA*

## **Why attend**

**Increase your professional knowledge:** With our fantastic Education Program you can learn from some of the best in the business. IHHC has created a program of international and national experts to ensure content

is more topical and interesting than ever – you don't want to miss it.

**Meet new suppliers:** This is your chance to see new products, services and innovations. Meet with over 30 trade exhibitors face-to-face on-site.

**Meet new contacts** – The National Conference is well recognized for its excellent networking events, from the Welcome Reception, Exhibitor networking drinks and the Annual Dinner, you'll have plenty of chances to make new connections that matter.

**Discover Cairns:** Whether you're from out of town and it's your first introduction to Cairns fantastic climate, or even if you are from Queensland take advantage of exploring the tropics whilst you are in town for the conference.

## Delegate registration includes

- Three day conference program
- Welcome Reception
- International and National Speakers
- Morning teas, lunches, afternoon teas and breakfasts with Exhibitors
- Annual Conference Dinner
- Extensive Trade Industry Exhibition
- Conference program and satchel
- Site tours: Green Island (*the challenges of 'waste' - 350,000 visitors visit Green Island each year*) or the Cairns Council Advanced Resource Recovery Facility

[View full conference program here](#)

## Trade exhibition

*The IHHC would like to thank the 2012 National Conference Supporters for their ongoing commitment of our annual event in support of Healthcare in Australia and New Zealand.*

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Boothed Exhibitors



## Contact us

For more information regarding the IHHC Annual National Conference 2012 visit [www.ihhc.org.au](http://www.ihhc.org.au) or contact:

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