



MINUTES - Welsh Region
Held on Thursday 11th March 2010
At the Rhondda Heritage Park, Coed Cae Road, Trehafod, Nr
Pontypridd, CF37 2NP

Present:

- Jacque Spence – Rhondda Cynon Taff C.B.C
- Paul Bayer – Falcon Foodservice
- Jayne Aitken -Leonard Cheshire Disability
- Steven Coote -Leonard Cheshire Disability
- Kirsty McGill – Catering Student
- Mike Payne – Celtic Oil
- Mark Ellis – Metal Craft Industries UK LTD
- Peter Prior – Bullsye
- Tim Burrows – Francis Catering
- Justin Adams – Gram UK
- Mark James – CKM
- Sandra Weigel – Carmarthen CBC
- Elonwy James – Ceredigion CBC
- Anne Holifield – Caerphilly CBC
- Caroline Miles – Caerphilly CBC
- Tanya Parmee – Talk Training
- Andrew Rees – Talk Training
- Nick Bell – CM 2000
- Maria Booth – CM 2000

No	Details
1.	APOLOGIES FOR ABSENCE Phil Halls, Chris Miles, Conrad Whiteley, Christine Hamilton, Michael Thompson, Howard Porteous, Susan Ricketts, John Bennett, Mary Wedge, Liz Green, Jerry Pearson, Sarah Bishop, Pauline Batty, Lyn Davies.
2.	Welcome & Introduction – Jacqui Spence, Chair Notes of the last Welsh Regional meeting No matters arising
3.	Guest Speaker – Tanya Parmee – Talk Training LTD. All businesses, irrelevant of size need to employ people with the appropriate skills and the knowledge on how to apply those skills if it is to achieve business objectives, sustain profitability, retain staff and encourage growth and prosperity. By building solid business relationships and by working in partnership with clients, Talk training devised a cost effective and efficient training and staff development programmes that is part of the Welsh Assembly Governments national basic skills strategy. The way that employers can improve upon productivity and efficiency within

	their organisation.
4.	<p>Guest Speaker – Maria Booth, Care Monitoring 2000.</p> <p>Presentation of the CM2000' care monitoring electronic service called "CallConfirmLive". The system provides accurate, real time care visit data via the internet, 24 hours a day, 365 days a year. Using a comprehensive range of telephone base data. CallConfirmLive! allows customers to log analyse and report on home care delivery and Meals on Wheels, ensuring a cost effective and quality assured service. Award winning system, for electronic monitoring, scheduling and point of delivery management solutions, for community care and Meals on Wheels.</p>
5.	<p>Business Meeting – Welsh Regional Officers</p> <p>The meeting discussed:-</p> <ul style="list-style-type: none"> • The Chairman's report, National Executive minutes and CMOW & Personalisation Summit. The summit drew together a group to look at the issues facing community meals and nutrition in community settings. Notes from the summit will be circulated, and a feature will be included in Catercare. • The NACC is looking at a toolkit with the Coeliac Society developed for hospitals, with a view to it becoming available for care homes. • National Dementia Strategy. NACC Officers also responded to the Dementia Strategy Report highlighting the need for nutrition and feeding to be further considered along with appropriate training. • "Care in the Future" conference in Blackpool on the 15th 16th and 17th of September 2010 • Welsh regions Semi Finals competition for Care Cook of the Year, kindly sponsored by Rational UK LTD
7.	<p>Buffet Lunch - Kindly sponsored by Falcon Food Service Equipment, Williams refrigeration and Eloma combination ovens.</p>
8	<p>Guest Speaker - David Warren, WLGA (Welsh Local Government Association)</p> <p>Wales has a higher percentage of older people than anywhere else in the UK. The Welsh Assembly Government (WAG) is committed to tackling discrimination against older people, promoting positive images of ageing and giving older people a stronger voice in society.</p> <p>To address the needs of the ageing population WAG launched phase 1 of the Strategy for Older People 2003-2008. This landmark strategy took into account the United Nations Principles for Older Persons. This phase raised the profile of older people's issues and concerns. It also promoted healthy ageing and moved away from negative images often associated with ageing. Phase 2 of the Strategy for Older People. Four themes are focused on:-</p> <ol style="list-style-type: none"> 1. Valuing Older People - Maintaining and Developing Engagement. 2. Changing Society - The Economic Status and Contribution of Older People. 3. Well Being and Independence. 4. Making it Happen - The Implementation of the Strategy.

9	Guest Speaker – Paul Bayer, Falcon Food Service Equipment. Presentation on Induction cooking technology, which is totally different from conventional cooking. Models are available as mobile tabletop units and also for installation within bespoke cooking systems. Paul also stressed that only ferritic (magnetic) based pans are suitable for use on this type of appliance.
10	Future Meetings Thursday 24 th June 2010 Thursday 28 th October 2010 Thursday 9 th December 2010