

NACC South East Region



Minutes of the Regional Meeting held on 1st April 2008 at Quantum Care, Welwyn GC

Attendees:

Neel Radia, Raj Foods
Catherine Kidd, Barchester Healthcare
Simon Ellis, First in Service Ltd
Era Varellas, LB Haringey
Peter Prior, Oliver Products
Dorothy Lamprell, Herts CC
John Savage, Foster Refrigerator
Paul Holland, Foster Refrigerator
Angela Elkholy LB Tower Hamlets
Chris Jackson, Essex Flour & Grain
Hannah De Monti, Fresenius Kabi
Grace Phillip, LB Islington
Rafaella Piovesan, ElixirUK
Stephen Berry, BGL Rieber
Vivien Rose, LB Redbridge
Donna Steeden, Quantum Care
Sylvie Babout, Hampshire CC
Melanie Boufenchouche, Falcon
Simon Gardiner, HobartUK
Max Smith, GramUK
Roy Garland, Anchor Trust
Jaquie Hibbs, LB Southwark
Adele Beckford, LB Southwark
Tim Parrett, Williams Refrigeration
Jamie Black, Medirest/Steamplicity

Apologies:

Ian Taylor – WRVS
Karine Williams – Essex CC
Rob Harris- Blue Arrow Catering
Ros Speight – Leicestershire CC
Vic Laws – AVL
Richard Clark - KL2
Stan Donkin, CareUK

Our brand new, shiny, Regional Chair, **Neel Radia**, welcomed us to his first meeting as Chair, and talked us through the busy day ahead.

Jamie Black – Medirest/Steamplicity

'Steamplicity' – a revolutionary method of cooking freshly prepared food from chilled using a patented 'steam in the bag' process, in microwave ovens.

Jamie had spoken at our December meeting, and such was the interest, that he had made arrangements for us to visit the Cuisine Centre, where the Steamplicity meals were produced, on an industrial estate in St. Albans, which turned out to be opposite Viglen Computers building, where contestants from 'The Apprentice' were filmed leaving the show – 'you're fired'.....

Following an 'interesting' coach journey, where we saw most of Hertfordshire, we arrived at the Cuisine Centre, where we saw the production line, and then sampled the results for our lunch – the high numbers presented a bit of a challenge but all had an opportunity to choose from the range of meals produced for lunch. Thanks again to Jeremy and his colleagues for the hospitality and tour.

Following a less eventful return journey, we were treated to a really informative & interesting presentation from **Donna Steeden**, of our hosts, Quantum Care, on the previous days events of the Quantum 'Focus on Nutrition' Training Day, held for the catering staff from the 28 homes that are part of the operation.

As the day had been so packed, John Savage, Sales Director of Foster Refrigerator, our last speaker, offered to postpone his presentation to the next meeting, which meant we could leave at a reasonable time!

A packed day, and with some great speakers – well done Neel, great first meeting.

Business meeting

National Exec Report

The National Officers have a heavy workload, and would appreciate some assistance from members with the Working Groups.

Entries for the Care Cook of the Year had arrived in good quantity. Regions to select a finalist.

New Website from May 2008

Meals on Wheels Week – this year 6th to the 12th of October.

Next year, will be spread over the whole year.

LB Southwark have a major event again, with over 250 attending.

Regional Competition for MoW promotion by all members, all year until the December meeting.

Regional

Neel is about to produce a **regional newsletter**, '**South East Connect**', to be emailed around the South East members – any interesting snippets welcome!

Admin have supplied each region with a sample of all the documents and brochures etc., which will be available at every meeting for all members to have a look at – and then to place orders.

Round the Region

A taster of what was said –

Vivienne Rose – **LB Redbridge** – are re-profiling – and working with London Fire and the Met Police to promote fire safety to service users, and regarding bogus callers.

Grace Phillip – **LB Islington** – has a new catering contract starting in September.

Angela Elkholy – **LB Tower Hamlets** – is awaiting the building of a new CPU for the community meals service.

Rafaella Piovesan – **Elior Uk** – School meals – nutritional analysis of school meals was proving to be very difficult!

Jaquie Hibbs & Adele – **LB Southwark** - due to meet all 440 daily service users. Hot meal prices going up from £2.20 to £3.20 – sharp intake of breath all round! They may go to a frozen service for around 220. They are working closely with the community police, and staging plays about bogus callers. The service is also fund raising for Great Ormond Street throughout 2008.

Era Varellas, (immediate past chair!) – **LB Haringey** – a Personalisation Agenda, (for personal Care) , and increasingly tight criteria for MoW (must be receiving personal care), are leading to decreasing numbers, which has a knock on effect of forcing meal prices up to pay for the service (contracted out).

Roy Garland – **Anchor Trust** - the trust received a Cost Sector Award this year – well done you!

Other news

One of our dietician members, **Jackie Smith**, has had a relapse, and is looking for bone marrow donors – www.anthonynolan.org.uk/ is the donation site, if you want to help her or the other 7000 awaiting bone marrow. You will need to be 18-40, and in good health (this counts your scribe out, probably on both counts!)

Next meeting – **Tuesday 17th June at South Bank University** – keep checking your inbox!

Dates for 2008

17th June – Southbank University
23rd September – Whiteley Care Village
2nd December - venue TBA

Regional Officers 2008

Chair	Neel Radia - Raj Foods	neel@rajfoods.com
Deputy	Catherine Kidd – Barchester Healthcare	Catherine.Kidd@barchester.com
Secretary	Simon Ellis - First in Service Ltd	sellis@firstinservice.co.uk