



NACC South East Region

Minutes of the Regional Meeting held on 30th September 2009 at TA Centre, Mile End, London.

Attendees:

Neel Radia, Raj Foods
Catherine Kidd, Barchester Healthcare
Simon Ellis, First in Service Ltd.
Era Varellas, LB Haringey
Simon Gardiner, Hobart UK
Vivien Rose, LB of Redbridge
Angela Elkholy, LB Tower Hamlets
Tim Parrett, Williams
Melanie Boufenchouche, Falcon
Julie Moakes, Sodexo
Dorothy Lamprell, Herts. CC
Chris Jackson, Essex Food Service
Max Smith, GramUK
Mark Sharland, Meiko
Allan McDonald, Thermo-Box
Geoff Snelgrove, Thermo-Box
Mary Wedge, ISS Eaton
Andrew Clarke, Foster Refrigerator
Donna Steeden, Quantum Care
Ellen Clarke, LB of Southwark
Nigel Quince, JDS Catering Equipment
Trevor Bradley, ER Moffat
Damien Bell, Supply Direct
Gail Walker, Supply Direct
Rick Solomon, Order of St John
Henry Phillips, President Screens
Joan Gilbert, Pride Catering
Dianne Cook, Pride Catering
Della Murray, LB Tower Hamlets
Heather Rhoades, Honorary Member
Val Kinloch, RB Kingston upon Thames

Apologies:

Tony Gilbert 3663
Roy Garland, Anchor
Louise Cook, Abbeyfield Kent Society
Elizabeth White, Luton MBC
Sue Turner, Woking BC
Steve Berry, BGL Reiber
Wendy Barnaville, Unilever
Sylvie Babout, Hampshire CC
Michael Thompson, Sodexo
Cheryl Hoy, Herts. Community Meals
Peter Holman, East Sussex CC
Pam Norton, Sutton CC

Neel opened our third meeting of 2009 by welcoming the crowd of members and guests to **the Territorial Army Centre** in Mile End. Our Agenda for the day had changed due to Carole Dormer being unable to present, and our chap from CPD also unable to attend. So, at short notice, **Dorothy Lamprell** from **Herts. CC** had agreed to talk about her role in the authority, and our sponsors for the day, **Supply Direct**, were speaking later, prior to our visit to the new CPU of **LB Tower Hamlets**, just round the corner in Toby Lane.

We held our Business meeting.

Neel reported back from the **National Executive** (NE) Meeting held in July, and the AGM held in September at the Conference in Blackpool.

We have a new National Chair, **Derek Johnson**, who had previously been National Deputy Chair, for a number of years. As the Constitution had no allowance for this event happening – Deputy Chair becoming National Chair, this meant that the National Executive had to decide how to appoint a new Deputy – Karen Oliver, Nottingham City, and latterly Midlands Regional Chair, had put herself forward, and with no other applicants, was co-opted in to the post for a year – as the posts of National Chair and National Deputy Chair are both for two years, so that the incumbents do not finish together, Karen's position will be up for renewal or election at the next AGM in 2010.

The voting for National Chair was discussed at length.

Only 20% of members voted

Members here felt that they didn't know the candidates well enough to vote for either of them.

Different Regions put the process across differently to their members.

The process was commented on as being unprofessional with two sets of papers being sent out, due to the need for voting papers to be as confidential as possible.

The timescale was also felt to be rushed.

National Conference, Blackpool

Very successful for the South East –

Community Meals on Wheels Marketing Award – **Vivien Rose, LB Redbridge**

Regional Award – **The SOUTH EAST** – at last, and not before time.....

Well done, **Vivien**, and all our members, for making the Region what it is today – recognised as the **best in the country! Hurrah.**

Heather Rhoades, latterly LB Merton, was awarded Honorary Membership, for all her years of hard work and support – well done Heather. She couldn't make the conference due to other commitments – A safari holiday..so Neel presented her with her certificate.

Care Show

Olympia 7th – 8th October 2009 – there is a NACC Nutrition Kitchen, at which Marc Ord, our Care Cook Regional Winner is demonstrating.

National Community Meals Week

- a. 5th -9th October 2009
- b. Neel asked all members for information on what they were doing as part of the week with their organisations.
- c. Publicity was needed in SE Connect, National Newsletter, and Press releases etc.
- d. Don't forget the Regional Tina Welch Memorial Award for the best CMOW event.

Honorary Member

For her longstanding membership, and contributions, both to the NACC and the London Borough of Merton, **Heather Rhoades** was presented with Honorary Membership. Well done Heather – she was in Africa on safari during the conference, so Neel presented her certificate.

2009 meetings –

Christmas Meeting – 27th November, joint with South West at the Hilton, Basingstoke.

This will be a full day meeting, with a party in the evening for all Regions.

£35 for the day and evening,

Room rates were to be £49 for a single, £59 for a twin/double, to be booked directly by members via the hotel.

Presentations

Dorothy Lamprell from **Hertfordshire County Council**, a longstanding member of the Region, gave us an overview of her life and works...it's always interesting to hear what peoples day jobs are, and how they got to where they are now – the routes are always really convoluted, and not obvious.

Following Dorothy, we were treated to a presentation and discussion groups led by **Damian Bell**, from **Supply Direct**, regarding in house and contracted catering solutions. The discussion groups were very different, and produced varied responses with those involved in contract catering having to speak on the benefits of in house and vice versa – poachers & gamekeepers came to mind....

After a great lunch from Subway, we trooped down the old Mile End Road, to the Toby Lane depot of **LB Tower Hamlets**, where a brand new Central Production Kitchen had been completed, and we were split into two groups, one to tour, and the other to discuss what we want to do in the Region and the Association as a whole – really good points came out, so watch this space....

Thanks to Della Murray from Tower Hamlets for organising this for us.

Dates for your diary

3rd - 4th November – Care Show, NEC, Birmingham – NACC Nutrition Kitchen

27th November – Christmas Social Event, Hilton Basingstoke. Joint meeting with South West Region

Regional Officers 2009

Chair Neel Radia - Raj Foods neel@rajfoods.com

Deputy Catherine Kidd – Barchester Healthcare

Catherine.Kidd@barchester.com