



NACC

National Association of Care Catering

NACC AWARDS

2016 NOMINATION FORM

THE NATIONAL ASSOCIATION OF CARE CATERING

is proud to present its annual prestigious awards during the dinner at the National Training & Development Forum, East Midlands Conference Centre, Nottingham, 6th October 2016

The chance for members to nominate the unsung heroes within their organisation



2016 Awards

ALL AWARD
NOMINATIONS
should be no more
than 1000 words

Please include
your word count

The awards are open to all members. Please note you can send in your entries electronically either by email or CD Rom. If you need to send in a paper copy please provide the original and two copies.

SUBMISSION AND PRIZE DETAILS FOR THE AWARDS LISTED ON THIS PAGE:

To nominate you need to submit a paper, email or CD Rom summary of **no more than 1000 words** (word count to be shown) together with supporting evidence of no more than 8 x A4 pages to demonstrate that management systems are in place which clearly identify how you meet or exceed the evaluation criteria. Submissions should be sent to the NACC Administration Office by **Friday 22nd July**. Winning entries will receive a trophy, framed certificate and £300**.

CARE ESTABLISHMENT OF THE YEAR AWARD

The award will be presented to a Day Care Unit or Residential Care Establishment whose meals and beverages deliver choice, meet the dietary and nutritional needs of individuals and ensures that the dining environment and the standards provided improve the experience and outcomes for the service users throughout the day. The judges will evaluate within the submission evidence of:

- Person centred planning
- Nutrition and hydration needs of individuals are being met
- Outstanding levels of service are consistently delivered

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HOBART

MEALS ON WHEELS AWARD

The award will be presented to anyone who provides a meals on wheels service. This may be related to any events or initiatives whilst delivering the meals on wheels service during the past year. The judges will evaluate within the submission evidence of;

- How do you meet nutritional and hydration needs?
- How have you raised the profile of the service?
- What added benefits do you supply?
- How have you interacted with current and new customers?

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apetito

CATERING TEAM OF THE YEAR AWARD

The award will be presented to the catering team who has shown outstanding achievement in their field. It is expected our winning team will have demonstrated a dedication and commitment to their customers that is founded on the understanding of care and of individual needs, choice and wellbeing. The judges will evaluate within the submission evidence of:

- Good nutritional and hydration care
- Creativity and effectiveness
- Customer satisfaction
- Evidence of team work

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 Nestlé HealthScience

CATERING MANAGER OF THE YEAR AWARD

The award will be presented to an individual who has demonstrated exceptional leadership qualities; they will have positively empowered both colleagues and customers and will be able to demonstrate tangible improvements to the benefit of the commercial operation and the customer. The judges will evaluate within the submission evidence of:

- Operational improvements and benefits
- Originality and innovation
- How you added value to the customer experience
- Leadership and empowerment

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 **PREMIER
FOODS**

OUR CARE CATERING HERO AWARD

This award will nominate a frontline worker/volunteer which could be someone delivering a meals on wheels service; a catering service or care worker within a care environment.

This person needs to demonstrate how they have gone above and beyond the call of duty to ensure and enrich the experience of the people or persons that they either work with or provide a service to in a person centred way.

The submission should include two or more independent testimonials that could come from a service user, relative, carer or manager.

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 **HOSHIZAKI** | **GRAM**

REGION OF THE YEAR AWARD

Nominations for this award should be submitted by the regional committee and are required to demonstrate the successful operation of the region throughout the year. The award will be presented to the region that has most effectively met the judging criteria:

- Interesting and original events and meetings
- Recruitment and retention of members
- Raising the profile of the NACC within your region
- Evidence to demonstrate development and improvement within your region in the past year

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 **KERRYMAID**

FOR FURTHER INFORMATION PLEASE CALL NACC ADMIN OFFICE ON: 0870 748 0180

PAM RHODES OUTSTANDING ACHIEVEMENT AWARD – NO NOMINATION REQUIRED

This award is presented in recognition of Pam and her outstanding commitment and contribution to the NACC and Care Catering. The recipient will have demonstrated exceptional standards of care, compassion and professionalism and have gained the respect and admiration of their colleagues and the wider industry. The award is made at the discretion of the NACC National Executive Committee. The winner will receive a trophy and a framed certificate.

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THE NATIONAL CHAIRMAN'S AWARD – NO NOMINATION REQUIRED

This award is presented without specific criteria or independent judging, the National Chairman's Award is the gift of the Chairman and is awarded to an organisation or individual who, in the opinion of the Chairman has displayed an exceptional commitment over a number of years, or made an outstanding individual contribution to the National Association of Care Catering. The winner will receive a trophy and a framed certificate.

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**Excludes Region of the Year, Pam Rhodes Outstanding Achievement & National Chairman's Awards.

Roll of Honour

CATERING MANAGER OF THE YEAR AWARD

- 2011 **Sheila Mingay-Sales**, Crousefields
- 2012 **Christine Hamilton**, Four Seasons Health Care
- 2013 **Bill Kennedy**, Tayside Contracts
- 2014 **Tracy Williams**, HC-One
- 2015 **David Blackwood**, Meallmore Ltd

CATERER AND HOTELKEEPER PUBLIC SECTOR CATERER AWARD

- 2007 **Sue Hawkins**, Dorset County Council
- 2011 **Derek Johnson**, Leeds City Council

COST SECTOR CATERING BLUE RIBBAND AWARD

- 2009 **National Association of Care Catering**

COST SECTOR CATERING SOCIAL SERVICES/CARE CATERER OF THE YEAR

- 1997 **Roger Denton**, Humberside
- 1998 **Mary Wedge**, Epping Forest DC
- 1999 **Kerry Severn**, Nottingham County Council
- 2000 **Pam Rhodes**, In-Rhodes Consultancy
- 2001 **Derek Johnson**, Leeds City Council
- 2002 **Penny Stokes**, Norfolk County Services
- 2003 **Sue MacAulay**, London Borough of Tower Hamlets
- 2004 **Sue Hawkins**, Dorset County Council
- 2005 **Grace Philip**, London Borough of Islington
- 2006 **Kathleen Smith**, London Borough of Greenwich
- 2007 **Sandra Peel**, North Tyneside MBC
- 2008 **Paul Flood**, Anchor Trust
- 2009 **Catering Team**, Dorset County Council
- 2010 **Graeme Millar**, Linc Cymru
- 2011 **John Figgins**, East Sussex County Council
- 2012 **Fiona Hopkinson**, Talkington Bates Midlands
- 2013 **Preston Walker**, Oak House Residential Home

CATERING TEAM OF THE YEAR AWARD

- 2014 **County Enterprise Foods**, Nottingham County Council
- 2015 **Four Seasons Health Care**

CHAIRMAN'S AWARD

- 1998 **Barbara Lancaster**, North Tyneside
- 1999 **Kerry Severn**, Nottinghamshire County Council
- 2000 **Derek Johnson**, Leeds City Council
- 2001 **John Biggs**, South West Regional Secretary
- 2002 **Nottinghamshire County Council**
- 2003 **Sue Hawkins**, Dorset County Council
- 2004 **The Anchor Trust**
- 2005 **WRVS**
- 2006 **Mary Wedge**, Essex County Council
- 2007 **Nick Ellins**, Water UK
- 2008 **Roger Kellow**, Hobart UK
- 2009 **Caroline Lecko**, NPSA
- 2010 **Four Seasons Health Care**
- 2011 **Scotland's Community Meals Service**
- 2012 **Carol Harris**, Leicestershire County Council
- 2014 **Ros Speight**, Leicestershire County Council
- 2015 **McCullough Moore Ltd**

NATIONAL INNOVATION OR ACHIEVEMENT AWARD

- 1998 **Grace Philip**, London Borough of Islington
- 1999 **Dorothy Newman**, Bristol City Council
- 2000 **Beverley Goldberg**, Newcastle City Council
- 2001 **Shona Strachan**, Fife Council
- 2002 **Sue MacAulay**, London Borough of Tower Hamlets
- 2003 **Carol Harris**, Leicestershire County Council
- 2004 **Ros Speight**, Leicestershire County Council
- 2005 **Alison Innes Farquhar**, Priory Group
- 2006 **Alison Pugh**, Hampshire County Council
- 2007 **Era Varellas**, London Borough of Haringey
- 2008 **John Hilton**, Bristol City Council
- 2009 **Karen Oliver**, Nottingham City Council
- 2010 **Product development team**, apetito
- 2011 **E & R Moffat Ltd**
- 2012 **Norse Commercial Services**
- 2013 **Preston Walker**, Oak House Residential Home

COMMUNITY MEALS MARKETING AWARD

(previously National Meals on Wheels Marketing Award)

- 1997 **Nottinghamshire County Council**
- 1998 **Solihull MBC**
- 1999 **Suffolk County Council**
- 2000 **East Riding of Yorkshire Council / WRVS**
- 2001 **Leicestershire County Council**
- 2002 **North Hertfordshire District Council**
- 2003 **Essex County Council**
- 2004 **Meals Direct**, Birmingham City Council
- 2005 **Borough of Telford & Wrekin**
- 2006 **Rainworth Meals Distribution Unit**, Nottinghamshire
- 2007 **Meals at Home**, Leeds City Council
- 2008 **Borough of Telford & Wrekin and Leicestershire County Council**, (joint winners)
- 2009 **London Borough of Redbridge**
- 2010 **East Sussex County Council**
- 2011 **Dorset Partnership for Older People Programme**, Dorset County Council / NHS Dorset
- 2012 **Domestic Care**, Northern Ireland
- 2013 **Community Meals**, Leeds
- 2014 **NACC Midlands Region**
- 2015 **Monmouthshire Meals Service**

SUSTAINABILITY AWARD

- 2012 **Bristol Meals Service**
- 2013 **Tayside Contracts**
- 2014 **Sunrise Senior Living**
- 2015 **Contract Services**, London Borough of Tower Hamlets

CARE ESTABLISHMENT OF THE YEAR

- 2008 **The Hayes**, Dorset
- 2009 **Long Meadow Day Centre**, Nottingham
- 2010 **Ashley House Care Home**, Hampshire
- 2011 **Broadlands**, Greensleeves Homes Trust
- 2012 **Oak Residential Home**, Greetham, Rutland
- 2013 **Severn View Resource Centre**, Monmouthshire County Council
- 2014 **Tenlands Care Home**, HC-One
- 2015 **Sunrise Senior Living of Eastbourne**

WELLBEING AWARD

- 2008 **The Martins Methodist Homes for the Aged**
- 2009 **Suffolk County Council**
- 2010 **East Sussex County Council**
- 2012 **Leed's Older People Matter Food Group**

HYDRATION AWARD

- 2012 **Leed's Older People Matter Food Group**
- 2013 **Avante Partnership Ltd**

THE PAM RHODES OUTSTANDING ACHIEVEMENT AWARD

- 2012 **Angela Elkholy**
- 2013 **Jane Coleman**
- 2014 **Bev Puxley**, Past Master, Worshipful Company of Cooks
- 2015 **Stuart Long**

REGIONAL TROPHY WINNERS

- 1992 **South East / South West (shared)**
- 1993 **Northern & Scotland**
- 1994 **Northern & Scotland**
- 1995 **Northern & Scotland**
- 1996 **Not awarded**
- 1997 **South West**
- 1998 **South East**
- 1999 **Midlands & Wales**
- 2000 **Midlands & Wales**
- 2001 **South East**
- 2002 **Midlands & Wales**
- 2003 **Midlands**
- 2004 **Wales**
- 2005 **Midlands**
- 2006 **North of England**
- 2007 **North of England**
- 2008 **South West**
- 2009 **South East**
- 2010 **South East**
- 2011 **Scotland**
- 2012 **South East**
- 2013 **South East**
- 2014 **Midlands**
- 2015 **Northern**

NOMINATION FORM

NOMINATOR

TITLE	YOUR NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

NOMINEE

TITLE	NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

Please select the award you wish to make a nomination for:

<input type="checkbox"/> CARE ESTABLISHMENT OF THE YEAR AWARD	<input type="checkbox"/> MEALS ON WHEELS AWARD	<input type="checkbox"/> CATERING TEAM OF THE YEAR AWARD
<input type="checkbox"/> CATERING MANAGER OF THE YEAR AWARD	<input type="checkbox"/> OUR CARE CATERING HERO AWARD	<input type="checkbox"/> REGION OF THE YEAR AWARD

AWARD NOMINATION SUMMARY

MAX 1000 WORDS
IF POSSIBLE, PLEASE SEND YOUR SUBMISSION VIA EMAIL OR CD-ROM. IF YOU SEND IN PAPER FORM PLEASE SEND THE ORIGINAL AND TWO COPIES.

Please send this completed form with your submission and any support material by Friday 22nd July to:

NACC Awards, NACC Administration Office, Meadow Court, Faygate Lane, Faygate, West Sussex RH12 4SJ

Tel: 0870 748 0180 Fax: 01293 852375 Email: info@thenacc.co.uk