



**NACC**

National Association of Care Catering

Celebrating 30 years

# NACC AWARDS

## 2017 NOMINATION FORM

### THE NATIONAL ASSOCIATION OF CARE CATERING

is proud to present its annual prestigious awards during the dinner at the National Training & Development Forum, East Midlands Conference Centre, Nottingham, 5th October 2017

The chance for members to nominate the unsung heroes within their organisation



# 2017 Awards

ALL AWARD  
NOMINATIONS  
should be no more  
than 1000 words

Please include  
your word count

The awards are open to all members. Please note you can send in your entries electronically either by email or CD Rom. If you need to send in a paper copy please provide the original and two copies.

## SUBMISSION AND PRIZE DETAILS FOR THE AWARDS LISTED ON THIS PAGE:

To nominate you need to submit a paper, email or CD Rom summary of **no more than 1000 words** (word count to be shown) together with supporting evidence of no more than 8 x A4 pages to demonstrate that management systems are in place which clearly identify how you meet or exceed the evaluation criteria. Submissions should be sent to the NACC Administration Office by **Friday 7th July**. Winning entries will receive a trophy, framed certificate and £300\*\*.

### CARE ESTABLISHMENT OF THE YEAR AWARD

The award will be presented to a Day Care Unit or Residential Care Establishment whose meals and beverages deliver choice, meet the dietary and nutritional needs of individuals and ensures that the dining environment and the standards provided improve the experience and outcomes for the service users throughout the day. The judges will evaluate within the submission evidence of:

- Person centred planning
- Nutrition and hydration needs of individuals are being met
- Outstanding levels of service are consistently delivered

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### MEALS ON WHEELS AWARD

The award will be presented to anyone who provides a meals on wheels service. This may be related to any events or initiatives whilst delivering the meals on wheels service during the past year. The judges will evaluate within the submission evidence of:

- How do you meet nutritional and hydration needs?
- How have you raised the profile of the service?
- What added benefits do you supply?
- How have you interacted with current and new customers?

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**apetito**

### CATERING TEAM OF THE YEAR AWARD

The award will be presented to the catering team who has shown outstanding achievement in their field. It is expected our winning team will have demonstrated a dedication and commitment to their customers that is founded on the understanding of care and of individual needs, choice and wellbeing. The judges will evaluate within the submission evidence of:

- Good nutritional and hydration care
- Creativity and effectiveness
- Customer satisfaction
- Evidence of team work

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**Bidfood**  
Inspired by you

### CATERING MANAGER OF THE YEAR AWARD

The award will be presented to an individual who has demonstrated exceptional leadership qualities; they will have positively empowered both colleagues and customers and will be able to demonstrate tangible improvements to the benefit of the commercial operation and the customer. The judges will evaluate within the submission evidence of:

- Operational improvements and benefits
- Originality and innovation
- How you added value to the customer experience
- Leadership and empowerment

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**HOSHIZAKI**

### OUR CARE CATERING HERO AWARD

This award will nominate a frontline worker/volunteer which could be someone delivering a meals on wheels service; a catering service or care worker within a care environment.

This person needs to demonstrate how they have gone above and beyond the call of duty to ensure and enrich the experience of the people or persons that they either work with or provide a service to in a person centred way.

The submission should include two or more independent testimonials that could come from a service user, relative, carer or manager.

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**PREMIER  
FOODS**

### REGION OF THE YEAR AWARD

Nominations for this award should be submitted by the regional committee and are required to demonstrate the successful operation of the region throughout the year. The award will be presented to the region that has most effectively met the judging criteria:

- Interesting and original events and meetings
- Recruitment and retention of members
- Raising the profile of the NACC within your region
- Evidence to demonstrate development and improvement within your region in the past year

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**NISBETS**  
NEXT DAY CATERING EQUIPMENT

FOR FURTHER INFORMATION PLEASE CALL NACC ADMIN OFFICE ON: 0870 748 0180

## PAM RHODES OUTSTANDING ACHIEVEMENT AWARD – NO NOMINATION REQUIRED

This award is presented in recognition of Pam and her outstanding commitment and contribution to the NACC and Care Catering. The recipient will have demonstrated exceptional standards of care, compassion and professionalism and have gained the respect and admiration of their colleagues and the wider industry. The award is made at the discretion of the NACC National Executive Committee. The winner will receive a trophy and a framed certificate.

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## THE NATIONAL CHAIRMAN'S AWARD – NO NOMINATION REQUIRED

This award is presented without specific criteria or independent judging, the National Chairman's Award is the gift of the Chairman and is awarded to an organisation or individual who, in the opinion of the Chairman has displayed an exceptional commitment over a number of years, or made an outstanding individual contribution to the National Association of Care Catering. The winner will receive a trophy and a framed certificate.

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\*\*Excludes Region of the Year, Pam Rhodes Outstanding Achievement & National Chairman's Awards.

# Roll of Honour

### CARE ESTABLISHMENT OF THE YEAR

- 2016 Lymewood Court, St Helen's, Merseyside
- 2015 Sunrise Senior Living of Eastbourne
- 2014 Tenlands Care Home, HC-One
- 2013 Severn View Resource Centre, Monmouthshire County Council
- 2012 Oak Residential Home, Greetham, Rutland
- 2011 Broadlands, Greensleeves Homes Trust
- 2010 Ashley House Care Home, Hampshire
- 2009 Long Meadow Day Centre, Nottingham
- 2008 The Hayes, Dorset

### MEALS ON WHEELS AWARD

- 2016 Hertfordshire Independent Living Service
- 2015 Monmouthshire Meals Service
- 2014 NACC Midlands Region
- 2013 Community Meals, Leeds
- 2012 Domestic Care, Northern Ireland
- 2011 Dorset Partnership for Older People Programme, Dorset County Council / NHS Dorset
- 2010 East Sussex County Council
- 2009 London Borough of Redbridge
- 2008 Borough of Telford & Wrekin and Leicestershire County Council, (joint winners)
- 2007 Meals at Home, Leeds City Council
- 2006 Rainworth Meals Distribution Unit, Nottinghamshire
- 2005 Borough of Telford & Wrekin

- 2004 Meals Direct, Birmingham City Council

- 2003 Essex County Council
- 2002 North Hertfordshire District Council
- 2001 Leicestershire County Council
- 2000 East Riding of Yorkshire Council / WRVS
- 1999 Suffolk County Council
- 1998 Solihull MBC
- 1997 Nottinghamshire County Council

### OUR CARE CATERING HERO OF THE YEAR AWARD

- 2016 Gareth O'Hara, Sunrise of Cardiff

### CATERING TEAM OF THE YEAR AWARD

- 2016 Morden College Catering Team
- 2015 Four Seasons Health Care
- 2014 County Enterprise Foods, Nottingham County Council

### CATERING MANAGER OF THE YEAR AWARD

- 2016 James Clear, Care UK
- 2015 David Blackwood, Meallmore Ltd
- 2014 Tracy Williams, HC-One
- 2013 Bill Kennedy, Tayside Contracts
- 2012 Christine Hamilton, Four Seasons Health Care
- 2011 Sheila Mingay-Sales, Crocusfields

### REGIONAL TROPHY WINNERS

- 2016 South East
- 2015 Northern
- 2014 Midlands
- 2013 South East
- 2012 South East
- 2011 Scotland
- 2010 South East
- 2009 South East
- 2008 South West
- 2007 North of England
- 2006 North of England
- 2005 Midlands
- 2004 Wales
- 2003 Midlands
- 2002 Midlands & Wales
- 2001 South East
- 2000 Midlands & Wales
- 1999 Midlands & Wales
- 1998 South East
- 1997 South West
- 1996 Not awarded
- 1995 Northern & Scotland
- 1994 Northern & Scotland
- 1993 Northern & Scotland
- 1992 South East / South West (shared)

### THE PAM RHODES OUTSTANDING ACHIEVEMENT AWARD

- 2016 Roger Denton
- 2015 Stuart Long
- 2014 Bev Puxley
- 2013 Jane Coleman
- 2012 Angela Elkholy

### CHAIRMAN'S AWARD

- 2016 Preston Walker, Oak House Care Home
- 2015 McCullough Moore Ltd
- 2014 Ros Speight, Leicestershire County Council
- 2012 Carol Harris, Leicestershire County Council
- 2011 Scotland's Community Meals Service
- 2010 Four Seasons Health Care
- 2009 Caroline Lecko, NPSA
- 2008 Roger Kellow, Hobart UK
- 2007 Nick Ellins, Water UK
- 2006 Mary Wedge, Essex County Council
- 2005 WRVS
- 2004 The Anchor Trust
- 2003 Sue Hawkins, Dorset County Council
- 2002 Nottinghamshire County Council
- 2001 John Biggs, South West Regional Secretary
- 2000 Derek Johnson, Leeds City Council
- 1999 Kerry Severn, Nottinghamshire County Council
- 1998 Barbara Lancaster, North Tyneside

## ALL AWARDS PREVIOUSLY WON BY NACC MEMBERS:

### THE CATERER PUBLIC SECTOR AWARD

- 2016 Roger Kellow
- 2014 Mary Wedge
- 2011 Derek Johnson
- 2007 Sue Hawkins

### THE COST SECTOR CATERING PUBLIC SECTOR AWARD

- 2014 Roger Kellow

### THE COST SECTOR CATERING SOCIAL CARE AWARD

- 2013 Preston Walker, Oak House Residential Home
- 2012 Fiona Hopkinson, Talkington Bates Midlands

### THE COST SECTOR CATERING BLUE RIBBAND AWARD

- 2009 National Association of Care Catering

- 2011 John Figgins, East Sussex County Council
- 2010 Graeme Millar, Linc Cymru
- 2009 Catering Team, Dorset County Council
- 2008 Paul Flood, Anchor Trust
- 2007 Sandra Peel, North Tyneside MBC
- 2006 Kathleen Smith, London Borough of Greenwich
- 2005 Grace Philip, London Borough of Islington
- 2004 Sue Hawkins, Dorset County Council

- 2003 Sue MacAulay, London Borough of Tower Hamlets
- 2002 Penny Stokes, Norfolk County Services
- 2001 Derek Johnson, Leeds City Council
- 2000 Pam Rhodes, In-Rhodes Consultancy
- 1999 Kerry Severn, Nottingham County Council
- 1998 Mary Wedge, Epping Forest DC
- 1997 Roger Denton, Humberside

## THE FOLLOWING AWARDS HAVE BEEN SUPERCEDED IN RECENT YEARS:

### SUSTAINABILITY AWARD

- 2015 Contract Services, London Borough of Tower Hamlets
- 2014 Sunrise Senior Living
- 2013 Tayside Contracts
- 2012 Bristol Meals Service

### WELLBEING AWARD

- 2012 Leed's Older People Matter Food Group
- 2010 East Sussex County Council
- 2009 Suffolk County Council
- 2008 The Martins Methodist Homes for the Aged

### HYDRATION AWARD

- 2013 Avante Partnership Ltd
- 2012 Leed's Older People Matter Food Group

### NATIONAL INNOVATION OR ACHIEVEMENT AWARD

- 2013 Preston Walker, Oak House Residential Home
- 2012 Norse Commercial Services
- 2011 E & R Moffat Ltd
- 2010 Product development team, apetito
- 2009 Karen Oliver, Nottingham City Council
- 2008 John Hilton, Bristol City Council
- 2007 Era Varellas, London Borough of Haringey

- 2006 Alison Pugh, Hampshire County Council
- 2005 Alison Innes Farquhar, Priory Group
- 2004 Ros Speight, Leicestershire County Council
- 2003 Carol Harris, Leicestershire County Council
- 2002 Sue MacAulay, London Borough of Tower Hamlets
- 2001 Shona Strachan, Fife Council
- 2000 Beverley Goldberg, Newcastle City Council
- 1999 Dorothy Newman, Bristol City Council
- 1998 Grace Philip, London Borough of Islington

# NOMINATION FORM

## NOMINATOR

TITLE	YOUR NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

## NOMINEE

TITLE	NAME	MEMBERSHIP NO.
JOB TITLE	ESTABLISHMENT NAME	
ADDRESS		
		POSTCODE
TELEPHONE	EMAIL	

Please select the award you wish to make a nomination for:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> CARE ESTABLISHMENT OF THE YEAR AWARD | <input type="checkbox"/> MEALS ON WHEELS AWARD        | <input type="checkbox"/> CATERING TEAM OF THE YEAR AWARD |
| <input type="checkbox"/> CATERING MANAGER OF THE YEAR AWARD   | <input type="checkbox"/> OUR CARE CATERING HERO AWARD | <input type="checkbox"/> REGION OF THE YEAR AWARD        |

## AWARD NOMINATION SUMMARY

MAX 1000 WORDS

IF POSSIBLE, PLEASE SEND YOUR SUBMISSION VIA EMAIL OR CD-ROM. IF YOU SEND IN PAPER FORM PLEASE SEND THE ORIGINAL AND TWO COPIES.

Please send this completed form with your submission and any support material by Friday 7th July to:

**NACC Awards, NACC Administration Office, Meadow Court, Faygate Lane, Faygate, West Sussex RH12 4SJ**

**Tel: 0870 748 0180 Fax: 01293 852375 Email: [info@thenacc.co.uk](mailto:info@thenacc.co.uk)**