



NACC South East Region 'Virtual' Summer Seminar

Friday 3rd July 2020

Virtual Seminar Guidelines



- ✓ Crowdcast is a different experience to Zoom, you will be watching up to 3 people at a time during the Seminar
- ✓ If you are having a problems with the technology, please re-join using **Google Chrome** browser
- ✓ **Please make sure you close down all other applications on your computer – it helps with the smooth running of the video**
- ✓ We will be interacting with everybody throughout:
 - ✓ We will be running a few polls during the session so please join in with these – you'll see them at the bottom of the screen
 - ✓ Please ask any questions or make comments as we go, using the 'Ask a Question' Link on the bottom of your screen and/or the Chat function to the side of the main screen
- ✓ We will be running a 'Round the Virtual Table' session at the end . We can invite you up onto our virtual stage at this point if you wish to ask your question personally
- ✓ We will circulate the presentations and recording from today by email to all participants

Agenda



- 09:50 – 10:00: Logging on & Online Seminar Guidelines and protocols
- 10:00: Welcome from **Mark Taylor: South East Regional Chair**
 - Minutes from Spring Seminar: **Mark Taylor**
 - NACC Training & Development Forum & Care Chef Competition Update: **Mary Wedge**, Events Organiser
- 10:15: **Speaker: Sue Cawthray**, NACC National Chair
- 10:20: **Speaker: Chris Williams**, Group Hospitality Manager: Runwood Homes Senior Living
'Dealing with the Current Situation'
- 10:45: **Sponsor: Premier Foods with Louise Wagstaffe**, Senior Culinary Advisor
Online Culinary Demonstration around the fortification of Ice Cream (using Birds Ice Cream Mix and Marvel Skimmed Milk)
- 11:00: 'Round the Virtual Table' / Q & A Session
 - How are you; our members, coping with the current situation
 - Sharing of best practice which other members may be interested in hearing about
 - Does anyone need any help with anything?
 - How can we, the NACC help in the current situation?
- 11:25: Dates for your diary & AOB
- 11:30: Proposed meeting close (subject to Agenda items)

Minutes from Spring Seminar – Mark Taylor
&
Care Chef / Training & Development Forum
Update – Mary Wedge, Event Organiser

Sue Cawthray: NACC National Chair

Thank you Sue
















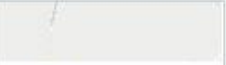






















Chris Williams: Group Hospitality Manager
Runwood Homes Senior Living
‘Dealing with the Current Situation’



Sites

Click the toggle to include or exclude each site in your reports.

 <p>Alexandra House Alexandra House, Hammett Road, Harlow, Essex CM20 1QU</p> <p>New Order <input type="checkbox"/></p>	 <p>Ashwood Ashwood, Dickinson Way, New Road, Warr, Herts SG13 7BU</p> <p>New Order <input type="checkbox"/></p>	 <p>Blackthorns Blackthorns, 21/23 Dooley Road, Hastead, Essex CO9 1W</p> <p>New Order <input type="checkbox"/></p>	 <p>Woodbury Court Woodbury Court, Tavistock Road, Laindon, Essex SS15 5QQ</p> <p>New Order <input type="checkbox"/></p>	 <p>Westwood Westwood, Talbot Road, Worksop, Nottinghamshire S80 2PS</p> <p>New Order <input type="checkbox"/></p>	 <p>Tallis House Tallis House, Neal Court, Waltham Abbey, Essex EN8 5GH</p> <p>New Order <input type="checkbox"/></p>
 <p>Silvana Court Silvana Court, 34 Rumvill Road, Wickford, Essex SS11 7HR</p> <p>New Order <input type="checkbox"/></p>	 <p>Rowena House Rowena House, Old Road, Conisbrough, Doncaster DN12 5UX</p> <p>New Order <input type="checkbox"/></p>	 <p>Rosedale Court Rosedale Court, 6 Homestead Close, Rayleigh, Essex SS6 8PS</p> <p>New Order <input type="checkbox"/></p>	 <p>Rose House Rose House, Rose Grove, Church Street, Amthorpe, Doncaster DN5 3AU</p> <p>New Order <input type="checkbox"/></p>	 <p>Redbond Lodge Redbond Lodge, Chaguera Lane, Great Dunmow, Essex CM4 1ED</p> <p>New Order <input type="checkbox"/></p>	 <p>Park View Warks Park View Warks, Priory Road, Warrilock, DN34 4ND</p> <p>New Order <input type="checkbox"/></p>
 <p>Park View E Park View E, Kings Chase, Witham, Essex CM8 1AX</p> <p>New Order <input type="checkbox"/></p>	 <p>Oldfield House Oldfield House, Outfield Lane, Stainforth, Doncaster DN17 5ND</p> <p>New Order <input type="checkbox"/></p>	 <p>Brewster House Brewster House, Oak Road, Heybridge, Malden, Essex CM9 4AX</p> <p>New Order <input type="checkbox"/></p>	 <p>Broomhills Broomhills, Stameridge Road, Rooford, Essex SS4 2AQ</p> <p>New Order <input type="checkbox"/></p>	 <p>Elizabeth House Elizabeth House, 42-56 Bentleat Road, Hadleigh, Essex SS17 1QS</p> <p>New Order <input type="checkbox"/></p>	 <p>Evelyn May House Evelyn May House, Florence Way, Langdon Hills, Essex SS16 6AU</p> <p>New Order <input type="checkbox"/></p>
 <p>Gattison House Gattison House, Gattison Lane, Roxington, Doncaster DN11 0NQ</p> <p>New Order <input type="checkbox"/></p>	 <p>Kathryn Court Kathryn Court, 14 Hess Road, Sheeburyness, Essex SS2 9QH</p> <p>New Order <input type="checkbox"/></p>	 <p>Loganberry Lodge Loganberry Lodge, TP-61 New Farm Road, Stanway, Colchester CO3 0PG</p> <p>New Order <input type="checkbox"/></p>	 <p>Longview Longview, Little Gyde Road, Canvey Island, Essex SS2 9HG</p> <p>New Order <input type="checkbox"/></p>	 <p>Low Furlong Low Furlong, Darlingsgate Road, Shipston- on-Stour, Warwickshire CV36 4DY</p> <p>New Order <input type="checkbox"/></p>	 <p>Madelayne Court Madelayne Court, School Lane, Broomfield, Essex CM1 7DR</p> <p>New Order <input type="checkbox"/></p>
 <p>Main View Main View, 261 Chatterfield Road South, Mansfield, Nottingham NG19 7GL</p> <p>New Order <input type="checkbox"/></p>	 <p>Runwood Homes Head Office Runwood Homes Head Office, Runwood House, 107 London Road, Essex SS7 3QL</p> <p>New Order <input type="checkbox"/></p>	 <p>Bennett Lodge Bennett Lodge, Waterborn Road, Chadwell St Mary, Gays, Essex RM16 4LD</p> <p>New Order <input type="checkbox"/></p>	 <p>Wisdon Court Wisdon Court, Wadon Road, Staveley, Herts SG1 5UD</p> <p>New Order <input type="checkbox"/></p>	 <p>Windmill House Windmill House, 14 Stowick Road, Wymondham, Norfolk NR28 0GW</p> <p>New Order <input type="checkbox"/></p>	 <p>Windle Court Windle Court, The Withywindle, Oakhorn Street, South Woodham Ferrers, Essex...</p> <p>New Order <input type="checkbox"/></p>
 <p>Waterfield House Waterfield House, Gray's Close, Hadleigh, Ipswich IP7 6AG</p> <p>New Order <input type="checkbox"/></p>	 <p>The Whitecroft The Whitecroft, Stanford Road, Orsett, Essex RM16 5LJ</p> <p>New Order <input type="checkbox"/></p>	 <p>Mill House Nursing Home Mill House Nursing Home, Mill Road, Horstead, Norwich NR12 7AT</p> <p>New Order <input type="checkbox"/></p>	 <p>The Grange The Grange, 65 Southend Road, Wickford, Essex SS11 5DX</p> <p>New Order <input type="checkbox"/></p>	 <p>Stenson Court Stenson Court, Greenfield Lane, Bely, Doncaster DN4 0PT</p> <p>New Order <input type="checkbox"/></p>	 <p>Stafford Hall Stafford Hall, 158/140 Thundersley Park Road, South Benfleet, Essex SS7 1DN</p> <p>New Order <input type="checkbox"/></p>

The Service Directory purchasing platform enabled me to control orders for each site remotely. Thank you to Gary Maitles for enabling this so quickly.



Menu support and Fortification booklets were designed and sent to each home.

Thank you to Unilever for all of their support information.
These hydration packs were sent to all homes



We encouraged all homes to deliver
freshly baked goods in individual bags
to each resident..



STEERING GROUP DAILY UPDATE

COVID-19

27 May 2020

Celia Hardill, Group Director of Operations



It's been fantastic to see you all enjoying
the glorious weather and getting residents in the garden.
Keep up the good work.



PPE Mask Protocol:

Please find attached an updated and revised copy of the Mask Protocol. Please note: All face masks are to be allocated for staff at the beginning of the shift in a poly pocket with their name on it. Face masks **must not** be worn if they become wet or contaminated. Staff **must not** put masks in their pockets or put the same one back on once they have been for a break/cigarette/lunch etc.

Wellbeing Bulletin:

Please see attached the weekly Wellbeing Bulletin from Paul Gaskell and the Wellbeing and Dementia Services team.

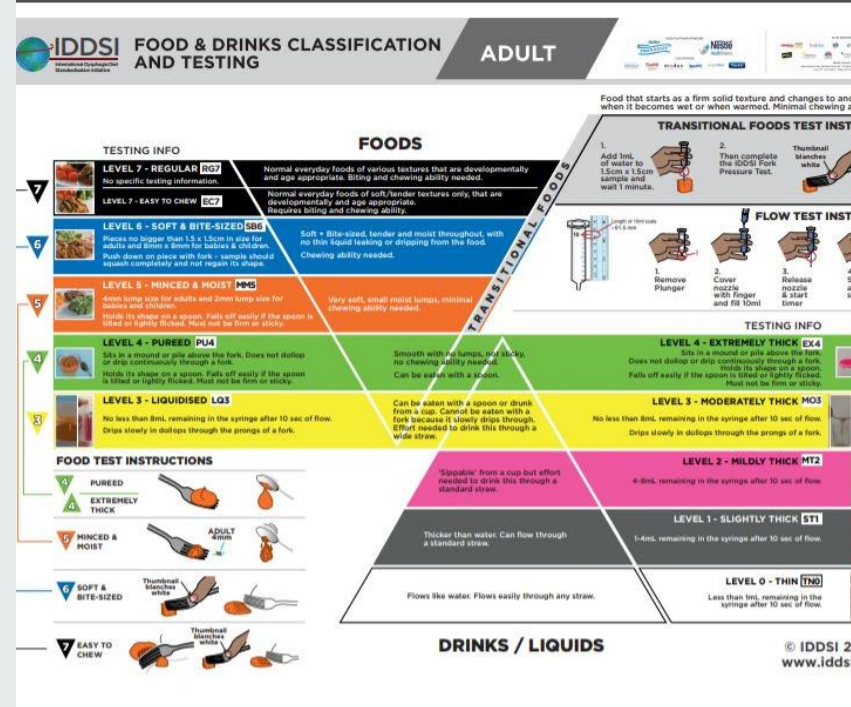
Testing:

Some homes will have received testing kits. Please ensure you are documenting under the 5 principles of the MCA for residents that are being tested but do not have capacity to give consent for this. CGC will not expect to see the full MCA but there should be some

Daily steering group updates were sent to each home daily with information on the everchanging situation.

My daughter and I made cooking videos to be used by our wellbeing teams for food-based activities in homes.





Thank you Chris



Louise Wagstaffe: Senior Culinary Advisor
Premier Foods
‘Fortification of Ice Cream’



Thank you Louise



*How are you
coping?
What's
keeping you
going?*

‘Round the Virtual Table’/ Q & A Session

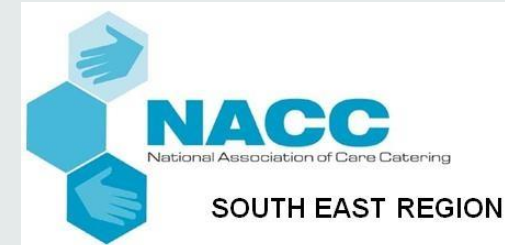
Please use the ‘Ask a Question’ and / or the Message facility on-screen

*Let's share any
Best Practise*



*Can the NACC
help you with
anything?*

Dates for your Diaries



- **Monday 13th July: CQC 2021 Strategy Webinar – driving and supporting improvement**
 - Register via the CQC Website
 - <https://www.eventbrite.co.uk/e/cqc-strategy-2021-smarter-regulation-for-a-safer-future-webinar-series-tickets-110784503432>
- **7th – 9th October: NACC Training & Development Forum**
 - East Midlands Conference Centre (subject to Government restrictions)
- **2nd – 6th November: Meals on Wheels Week 2020**
- **17th – 18th November: Public Sector 100 Catering Expo**
 - NEC, Birmingham (*subject to Government restrictions*)
- **26th November: Joint Midlands Region & South East Region Winter Seminar**
 - Sponsored by Bullseye Food Packaging; Wrest Park, Bedford
 - *Subject to Government restrictions*



**Thank you everyone for your time and patience
with our first virtual seminar – EVERYONE
working in the care sector has done and
continues to do an AWESOME job**

